



Rules, Regulations & Waiver

Insource Solutions, Inc.
DBA "Unleashed Joy"

AGE & GENDER

Dogs 12 weeks of age and older are permitted at Unleashed Joy's boarding and daycare facility, provided they meet the facility's criteria for vaccinations. All dogs participating in doggie daycare must be spayed or neutered if over 6 months of age. Females in season may not be boarded.

All dogs must be acclimated to day camp prior to boarding to ensure that they are comfortable with our staff and facility.

INJURIES & ILLNESS

At Unleashed Joy, we strive to provide your dog with excellent care and a fun experience. Although animals are supervised at all times, dog play may still result in injuries such as scratches, cuts, sprained joints, or others. Such injuries are rare, but they happen at all doggie day care providers. In addition, while infrequent, dogs may get into fights, even under close supervision. Common areas for bites as a result of these fights are the snout, ears, tuft of the neck, and paws. At Unleashed Joy, we have procedures to screen dogs for aggressive behavior and we do not allow aggressive dogs to play with other dogs. However, even the friendliest of dogs can get into fights with very little or no warning.

In addition to injuries, it is possible for dogs to transfer illness such as upper respiratory infections and kennel cough, even with the required vaccinations and boosters. This is just like at a daycare for children, where illness such as pink eye and the flu can be transferred from one child to another. Such illnesses do not occur often and all dogs must have the necessary vaccinations prior to check-in.

VACCINATIONS

For the safety and well-being of all our guests, you must provide records indicating that your dog is current for DHPP, Rabies vaccinations, Bordetella immunization, and CIV vaccinations H3N8 and H3N2 - for more information on canine influenza virus (CIV), please visit:

<https://www.avma.org/KB/Resources/Reference/Pages/Canine-Influenza-Backgrounder.aspx>.

Please bring a copy or email a scan of proof of vaccines. No dog with a contagious illness will be accepted for any service until cleared by a veterinarian.

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2761 Melrose Ave., Woodstock, MD 21163
Beth Joy, Lead Trainer (CPDT-KA, PMCT)
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The Bordetella vaccination reduces the likelihood that your pet will contract one of the many varieties of this airborne virus. It must be administered at least two (2) weeks prior to your dog's stay in order to provide maximum protection. As this vaccine is a live virus, it may produce a mild case of the virus in some dogs.

Acknowledgement: I understand and agree that upon entering the Unleashed Joy dog care facility, my dog will be examined for fleas. If fleas are found, a Capstar (Nitenpyram) flea tablet will be administered at my expense.

ABANDONMENT OF ANIMALS

Acknowledgement: I understand and agree that if I do not pick up my dog within five (5) days after the agreed upon pick up date, a certified letter will be sent regarding the animal's abandonment. Should the animal not be removed within the specified time I, the client, hereby relinquish all claims to my animal, but further understand and agree that this shall not relieve me of my contractual, financial liability related to any treatment, boarding, or care furnished or provided.

PHOTOGRAPHS

Acknowledgement: I understand and agree that photographs, video, or digital recordings are taken of the facility, pets, customers, and staff on a regular basis. These media are taken/recorded for a variety of reasons and also used in advertising by Unleashed Joy. I acknowledge that all such images, together with prints and copyrights, are the property of Unleashed Joy. I give Unleashed Joy my consent, permission, and authorization, without compensation to me, to use, reproduce, and alter the images, in print and electronic format (including the Internet), either alone or in combination with other texts and graphics. I waive my right to approve the finished photograph, advertising copy, print material, or electronic files that may be used in conjunction with the images.

FURTHER ACKNOWLEDGEMENTS

By choosing to utilize the services, participate in activities, or board my pet(s) at Unleashed Joy, I agree to the following:

1. I agree that Unleashed Joy will not be liable for any claims of injury, illness, damage, or death to my dog during its stay and that under no circumstances will Unleashed Joy be liable for consequential damages.
2. If my dog participates in playgroup or daycare, I understand that an interactive play setting is not without some risk of injury, that despite all the dogs appearing healthy and being handled with the greatest amount of care and foresight, dogs are not always predictable and the

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unexpected may occur. I recognize that the benefits of an interactive playgroup are valuable to my dog, and accept the potential risks. I further agree to pay veterinary/medical expenses incurred as a result of injury to or caused by my dog.

3. I certify that I have informed Unleashed Joy of all dog and human aggression issues that my dog exhibits. I agree that I am responsible for any harm caused by my dog while in the care of Unleashed Joy. I shall indemnify Unleashed Joy against any claims made against it or for losses or damages suffered by Unleashed Joy as a result of my dog.

4. I understand that, in the event my dog appears to be ill or at significant risk of experiencing a medical problem, Unleashed Joy will attempt to contact me for instructions prior to seeking veterinary care. If I cannot be reached, I agree that Unleashed Joy may use its reasonable discretion in seeking veterinary care on my behalf and I will be responsible for all related expenses. I understand that Unleashed Joy will attempt to use my preferred veterinarian, but if my preferred veterinarian is unavailable or other circumstances mandate, I authorize Unleashed Joy to use the veterinarians of its choice. I agree that Unleashed Joy will not be liable for the actions and decisions of the veterinarian. I also agree to be responsible for any reasonable fees assessed by Unleashed Joy for emergency care and transportation. I will not hold Unleashed Joy liable for failure to seek veterinary attention or for decisions made under this contract.

5. I authorize my veterinarian to share the medical records of my dog with Unleashed Joy and other veterinarians. I assume full responsibility for payment of all veterinary services rendered, including, but not limited to, diagnosis, treatment, necessary grooming, medical supplies, transportation, and boarding. I agree to make such payments directly to the attending veterinarian or reimburse Unleashed Joy if direct payment cannot be made.

6. I agree to pay the rates that are in effect at the time my pet is at Unleashed Joy. I am aware that extra charges may be incurred and I agree to pay them at the time of pick-up. Examples include, but are not limited to: Daycare, boarding, and training.

7. I am aware that there is a 2-day minimum charge for overnight boarding and a 3-day minimum charge on major holiday weekends.

8. I understand that Unleashed Joy will exercise all due diligence and care in the guardianship of my pet. I hereby waive and release Beth Joy, Unleashed Joy, its employees, owners, and agents from any and all liability of any nature, for injury or damage, including that which may result from the action of any dog including my own, and I expressly assume the risk of such damage or injury while my dog participates in or attends any function of Unleashed Joy, while on the grounds or the surrounding area thereto.

9. On behalf of myself and any and all other owners of this pet, I have read and agree to the terms of this contract. I warrant that I have the authority to represent any and all other owners of this pet in signing this contract.

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10. I understand and agree that Unleashed Joy cannot be held responsible for lost, dirty, damaged, or destroyed belongings.

11. Unleashed Joy reserves the right to refuse services at any time for any reason regardless of reservations or prior arrangements.

Emergency Contact

Name: _____

Phone Number: _____

Your pet's health and happiness is our primary concern. If our animal attendants notice a medical problem, they will attempt to contact you. If they fail to reach you, they will call your emergency contact. An emergency contact number **MUST** be provided upon check-in. The emergency contact person **MUST** be an adult, capable of making decisions for you regarding your pet's health and able to be reached within the continental U.S. Please note that your emergency contact must be authorized by you to make medical decisions for your pet. You will assume all financial responsibilities for approved medical services provided during your dog's stay. Should a life threatening (critical) medical condition occur during your dog's stay and attempts to reach your emergency contact are unsuccessful, medical decisions regarding your dog's care will be made by the doctor on duty. You will be responsible for all medical charges associated with the management of this event.

Agreement & Acknowledgement

This agreement and waiver is valid from the date below and grants permission for future veterinary care without the need for additional authorization each time Unleashed Joy cares for one or more of my dogs. By signing this contract, I also agree and warrant that I have read, understand, and agree to all of the terms, conditions, and acknowledgements contained herein.

Dog Owner's Name (Print)

Dog Owner's Signature

Date

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